insight
Call Centre Services

Insight Switchboard

Inbound Call Centre Services

Good afternoon (Company Name)
how may I help you?

General enquiry
Sales enquiry
Staff list

Brown Jenny	Boxall George
Carruthers Jim	Donnard Sue
Durrant Kay	Green Peter
Holden Frankie	Karter Bruce
Minelli Liza	Porter Graham

Callers name Phone
Call patch instructions

1. Please hold the line and I will transfer you	Successful
press TRANSFER extension number (introduce call) transfer again	(Y/N)
2. Press TRANSFER extension number (introduce call) transfer again	(Y/N)
IF UNSUCCESSFUL:	

Edit/Send

Online Email

Callers name Phone
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